



Software Release

VDU SW592 | VCC 16.4 | March 2017

A few years back Visage revolutionized the industry by displaying the batteries' state of charge on Club Car Precedent cars. Now, Visage has done it again with charge alerts! Visage will now report cars that have been placed on an inoperable charger, or cars that have a failed or incomplete charge cycle.

Incomplete/failed charge alert:

An Incomplete/failed charge alert indicates that the car was plugged into the charger and was unplugged prior to reaching a high state of charge.

Cause:

- A car was not left on the charger ample time allowing the batteries to receive a full charge.

Inoperable charger alert:

An inoperable charger alert indicates that the charge cycle did not begin.

Cause(s):

- Charger is defective.
- Charger is not plugged into an outlet.
- No power going to charger.
- Charger plug (charger to car) is not seated or has become unplugged from charger.

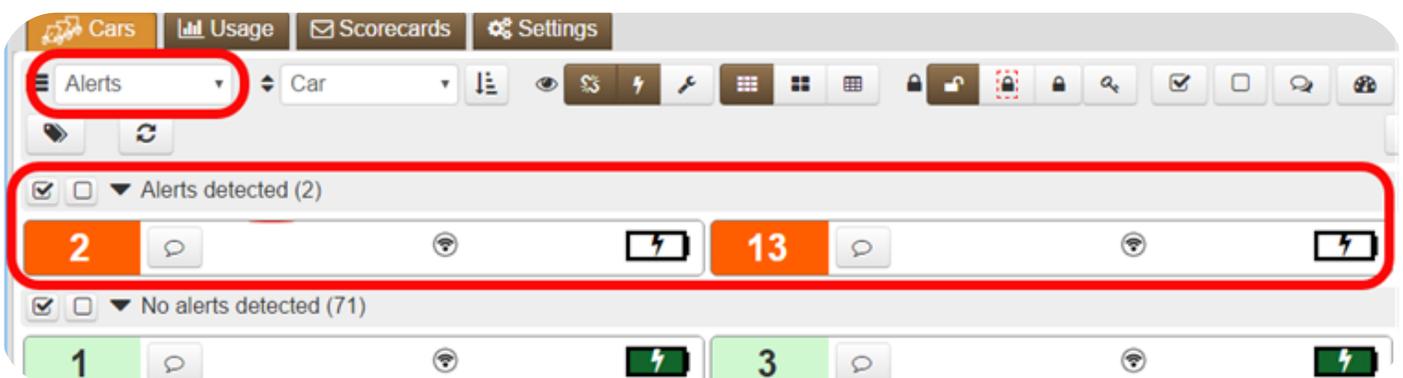
Map View

Just like other fleet alerts, a car with a charge alert will be identified with an exclamation mark.



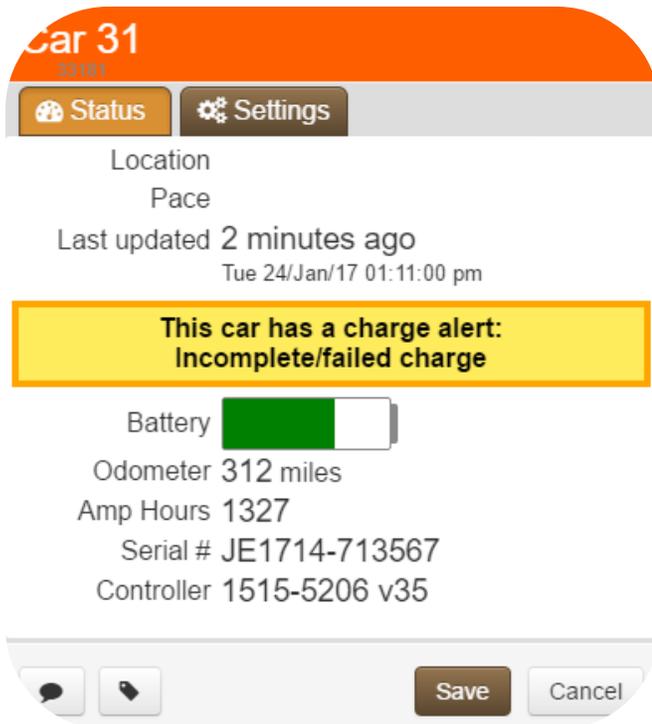
Fleet Views

- If a charge alert is detected, the car # is highlighted with orange.
- If a charge alert and other alert(s) are detected, the car # is highlighted with red.
- A new grouping option, "Alerts" has been added to easily isolate all cars reporting a fault.
- The count shown on the Fleet button includes cars reporting charge alerts.



Car Detail / Properties Status tab

A triggered alert type can be viewed by accessing the individual car's properties status tab.



Car 31
33181

Status Settings

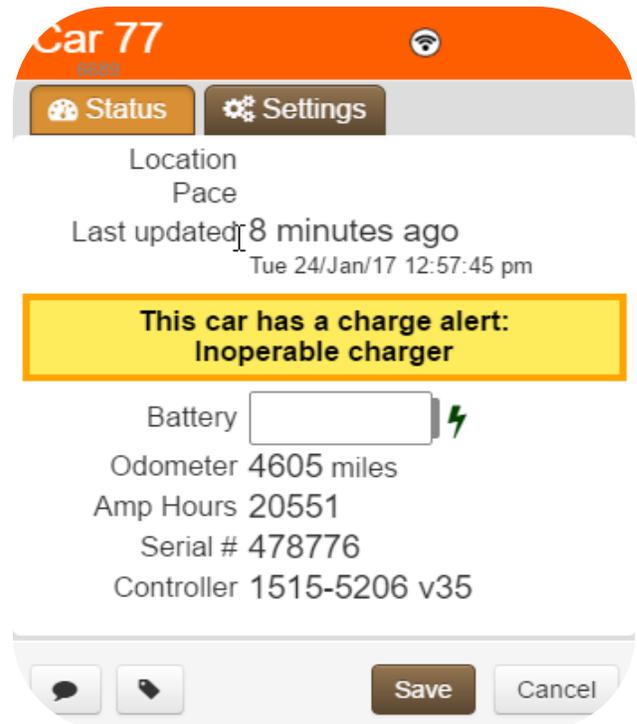
Location
Pace
Last updated 2 minutes ago
Tue 24/Jan/17 01:11:00 pm

**This car has a charge alert:
Incomplete/failed charge**

Battery 

Odometer 312 miles
Amp Hours 1327
Serial # JE1714-713567
Controller 1515-5206 v35

Save Cancel



Car 77
6689

Status Settings

Location
Pace
Last updated 8 minutes ago
Tue 24/Jan/17 12:57:45 pm

**This car has a charge alert:
Inoperable charger**

Battery 

Odometer 4605 miles
Amp Hours 20551
Serial # 478776
Controller 1515-5206 v35

Save Cancel

State of Charge Percentages

State of Charge percentages are not displayed until warning levels are reached to better emphasize cars with decreased levels requiring attention.



Have a question? Contact your Connected Account Manager.

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